

Performance Below the Expected Level

The Experiential Learning (EL) Office should be contacted immediately, at any point in the rotation, in the following scenarios:

- The learner's performance is not on track to achieve the expected level for their year in the program by the final evaluation of the rotation
- The learner is putting patients, the preceptor, and/or the site at risk of harm
- A patient safety incident has occurred as a result of ignorance, apathy, or otherwise concerning behaviour from the learner
- The learner's behaviour is unprofessional or unbecoming of a health sciences student
- Extraordinary demands are being placed on the preceptor or site

Preceptor and/or learner reach out to EL Office immediately

EL Office connects with learner and preceptor to gather more information

Site visit or virtual meeting with learner and/or preceptor to discuss situation

May result in any of the following actions (*non-exhaustive*):

Learner-driven learning plan aimed at improving performance to the expected level by the final assessment

Reflections, assignments, or additional learning opportunities as deemed appropriate to demonstrate professional growth and development

Removal from rotation, temporarily or permanently, which may result in delayed progression through the PharmD program

Notification to the provincial regulatory body as needed for disciplinary and/or legal action