

# Saskatchewan Pharmacy Professionals Learning Portfolio



# **ACKNOWLEDGEMENTS**

University of Alberta, Faculty of Pharmacy and Pharmaceutical Sciences and the Alberta College of Pharmacists for permission to adapt materials from the RxCEL Learning Portfolio.

Saskatchewan pharmacists Learning Portfolio Pilot Project volunteers for their input and feedback.

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# LEARNING PORTFOLIO AT-A-GLANCE

# Saskatchewan Pharmacists Learning Portfolio

The Saskatchewan Pharmacists Learning Portfolio has been developed to help you track your professional development activities, and reflect on the practice-related outcomes of your learning. It recognizes a broader scope of learning activities than traditional continuing pharmacy education.

## **NEW CONTINUING PROFESSIONAL DEVELOPMENT EDUCATION MODEL**

The Saskatchewan College of Pharmacists (SCP) has adopted a new continuing professional development model. Highlights of the new model are:

- It is still mandatory to accrue a minimum of 15 continuing education units (CEUs) per year. Accredited and non-accredited learning activities will be considered for CEUs,
- CEUs may be collected in any combination of accredited and non-accredited CE learning activities,
- The CPDP office will no longer maintain personal CE records,
- There will be no carryover allowed in the total requirements for licensing year 2003-2004 nor from that point on.

# EXPANDED LEARNING OPPORTUNITIES FOR SASKATCHEWAN PHARMACISTS

In this new model, two categories of learning activities will be considered for CE credit:

# 1. Accredited Continuing Education Activities:

Organized, accredited programs that are designed to help you gain pharmacy-specific knowledge or skills. This includes continuing pharmacy education programs developed and/or accredited in Saskatchewan by CPDP or by other recognized continuing pharmacy education organizations outside the province, e.g., CCCEP, ACPE, ACP.

# 2. Non-accredited Professional Development:

Includes a variety of activities pharmacists undertake to improve their practices. This includes both structured learning in the form of non-accredited independent study programs, group courses, workshops, or conferences, as well as informal, mainly independent, learning activities such as reading, research, or discussing issues with others. Learning projects involving non-accredited learning are eligible for a maximum of four CEUs for each project except for long-term, non-accredited continuing education activities which are eligible for a maximum of 15 CEUs per activity. There is no limit on the number of non-accredited learning activities that can be recorded per year.

#### SASKATCHEWAN PHARMACISTS LEARNING PORTFOLIO COMPONENTS

In this new model for Saskatchewan pharmacists' continuing professional development, you are responsible for maintaining a record of your professional development activities. To facilitate this, the learning portfolio system provides a framework for Saskatchewan pharmacists to plan, record, and reflect on professional development activities. The learning portfolio consists of four main components: Learning Project Record - Accredited, Learning Project Record - Non-accredited Professional Development, the Professional Development Log, and supporting documents.

- 1. Learning Project Record-Accredited: Document accredited CE programs using one of the following forms:
- CPDP (Saskatchewan) accredited programs
  - Learning Project Record Accredited Live Program form provided at the program (Example of blank form on page 8, example of completed form on page 32), or
  - *CPDP Continuing Education Certificate* provided at the program. (Example of blank form on pages 9/10, example of completed form on pages 29/30)

# Other accredited live CE programs

• Learning Project Record - Accredited Live CE Program form. (Example of blank form on page 12, example of completed form on page 32)

## Self-study programs

- Learning Project Record Accredited Self-study CE Program form. (Example of blank form on page 11, example of completed form on page 33/34)
- **2.** Learning Project Record-Non-accredited Professional Development: Document non-accredited learning projects using one of the following forms. For a non-accredited learning activity to be eligible for CEUs, it must be part of a personal learning project that is fully documented.
  - Learning Project Record Non-accredited Professional Development form (Example of blank form on pages 13/14, example of completed form on pages 35/36), or
  - Learning Project Record Non-accredited Long-term Professional Development form for long-term, non-accredited activities (Example of blank form on pages 15-18, example of completed form on pages 37-40)
- **3. Professional Development Log:** Record all professional development activities (accredited and non-accredited) on the Professional Development Log. This sheet will also act as the summary you need to send to SCP every year with license renewal. It also helps you to keep track of your learning activity at a glance. (Example of blank form on page 19, example of completed form on page 43)
- **4. Supporting Documents:** Supplement your learning portfolio records and activity log with documents that reflect the content and/or outcome of the learning event, e.g., certificates of course completion, program brochures, written projects, presentation outlines, etc. (Example of various supporting documents on page 46)



# SECTION 1: BACKGROUND ON THE SASKATCHEWAN PHARMACISTS LEARNING PORTFOLIO

# Saskatchewan Pharmacists Learning Portfolio

All professionals are expected to maintain their competence through continuous development of knowledge, skills, and attitudes. Professional associations are moving to using learning portfolio systems as a way for members to demonstrate their commitment to maintaining and enhancing professional competence.

## WHAT IS CONTINUING PROFESSIONAL DEVELOPMENT?

Continuing professional development (CPD) is a learning process characterized by a cycle of reflection, planning, action and evaluation. It encompasses all the activities that you undertake to enhance your knowledge, skills and abilities in your practice of pharmacy. The essence of CPD is about reflecting on your experiences to identify your learning needs and to take steps to bridge the gaps in the knowledge, skills and abilities that are relevant to your practice and learning styles. In addition to traditional forms of continuing professional education, CPD gives recognition to the learning you acquire in your practice, which previously, you may have regarded as too informal to be recognized.

## WHAT IS A LEARNING PORTFOLIO?

The Learning Portfolio (LP) is a written narrative of your personal continuing professional development. The purpose of the learning portfolio is to:

- Help you to develop and implement your personal education plan via a structured reflection process,
- Document your progress in continuing professional development,
- Provide a personal reference tool for future CE inquiries and activities.

Your learning portfolio is a collection of evidence, which demonstrates your efforts in your continuing acquisition of knowledge, skills, abilities, understandings and achievements.

The Saskatchewan Pharmacists Learning Portfolio consists of four components:

- Learning Project Record Accredited
- Learning Project Record Non-accredited Professional Development
- Professional Development Log
- Supporting Documents

The format of the learning portfolio record provides a structure/guide for you to reflect and document your self-directed learning systematically with the following segments:

- 1. Practice Issue: Identify a gap in your knowledge and skills that is relevant to your practice and state your learning objective with respect to the identified need.
- 2. Stimulus: Identify the most influential factor that helped you recognize this issue in your practice.
- 3. Resources: Briefly identify your learning activities.
- 4. Outcome: Identify the impact your learning will have on your practice.
- 5. Reflection: Evaluate your learning activities.



# ONGOING COMPETENCE OF SASKATCHEWAN PHARMACY PRACTITIONERS

The Saskatchewan College of Pharmacists has a responsibility to demonstrate to the public that pharmacists are fulfilling their commitment to continuing education and practice development. This will be accomplished in the following ways.

- Each year all licensed Saskatchewan pharmacists will submit a summary of their accredited and non-accredited learning activities to SCP at the time of license renewal, along with a signed declaration. This summary will be your completed *Professional Development Log*.
- The Saskatchewan Pharmacists Learning Portfolio will be audited to ensure pharmacists' compliance with
  the SCP's continuing professional development requirements. If you are chosen for an audit, you may be
  asked to submit portions of your portfolio for review, and/or discuss your portfolio with a reviewer.

# EXPANDED LEARNING OPPORTUNITIES FOR SASKATCHEWAN PHARMACISTS

The CPDP Saskatchewan Learning Portfolio system recognizes two categories of professional development activities that will be considered for CEU credit.

- 1. Accredited continuing education activities
- 2. Non-accredited professional development activities

#### **Accredited Continuing Pharmacy Education**

Accredited continuing pharmacy education consists of organized programs, accredited by recognized continuing pharmacy education organizations, which are designed to help you gain the knowledge, skills and/or attitudes necessary for effective pharmacy practice. The accreditation process assures you that a program has been reviewed for both quality education and relevance to practice.

Accredited programs include those developed and accredited in Saskatchewan by CPDP, or by other recognized continuing education organizations outside the province such as the Canadian Council on Continuing Education in Pharmacy (CCCEP) or the American Council on Pharmacy Education (ACPE). This category includes organized programs for other health professional groups, such as physicians and nurses, only if the programs have been submitted and accredited by CPDP.

It is important for pharmacists in all types of practice to continue to participate in accredited continuing pharmacy education programs. Accredited programs help you stay current with new developments in practice and issues affecting the profession. They present information in a pharmacy-relevant context.

Activities in this category may include **accredited self-study modules**, e.g., modules offered via print, audiocassette, video, computer or Internet, or **accredited group programs**, e.g., workshops, conferences. Table 1.1 gives some examples of different types of accredited continuing pharmacy education programs.



Table 1.1 Examples of Accredited Continuing Pharmacy Education

Program Type	Example Activities		
Accredited self-study modules (print, audiocassette, video, computer, Internet)	<ul> <li>any of the programs listed in the CPDP home study brochures</li> <li>Canadian Society of Hospital Pharmacists (CSHP) Direct Patient</li> <li>Care Modules</li> <li>Pharmacy Practice, Pharmacist's Letter</li> <li>accredited on-line programs</li> </ul>		
Accredited group programs (workshops, conferences)	<ul> <li>RBSP Annual Conference</li> <li>conferences, workshops or programs offered by CPDP</li> <li>conference, workshops or programs sponsored by other organizations, groups or companies that are accredited by CPDP, CCCEP, or ACPE</li> </ul>		

## **Non-accredited Professional Development**

The term professional development encompasses a broader scope of learning activities than traditional continuing pharmacy education. You may find that accredited continuing pharmacy education programs do not meet all of your learning needs because they may not be available on topics related to unique practice demands, or may not be offered at a convenient time or location. In addition, you may need to develop knowledge, skills or attitudes in other areas such as management, communication, or computer skills, in order to enhance some aspect of your practice.

Non-accredited professional development activities will be eligible for CEUs if they are planned to address an identified need in your practice.

Personal learning projects can be as simple as reading an article to gain information to help manage a patient case. They can be as complex as undertaking a research project, or redesigning your store to create a more patient-friendly environment. They often use multiple learning resources, and usually include non-accredited learning activities. Simple or complex, all learning projects are planned and involve:

- identifying a need to improve an aspect of practice;
- selecting learning resources to gain the necessary knowledge, skills and/or attitudes;
- critically evaluating new information in light of what you already know; and
- reflecting on how your learning can be applied in your practice.

The kinds of activities this category may include are listed in Table 1.2.

Table 1.2 Examples of Non-accredited Professional Development Activities

Activity Type	Explanation/Examples		
Organized group programs (workshops, conferences, or Internet courses) developed and offered by a variety of providers	<ul> <li>non-accredited programs developed by pharmacy organizations not submitted for group CE credit</li> <li>non-accredited programs developed by non-pharmacy health organizations not submitted for group CE credit</li> </ul>		
Structured self-study programs (print, audiocassette, video, computer, Internet) developed by any of the groups mentioned above	<ul> <li>correspondence courses offered by Australian College of Pharmacy Practice</li> <li>on-line courses offered by MediCom</li> </ul>		
Structured self-assessment programs designed to help you assess our competency in an area, and upgrade areas of weakness identified through the program	• structured programs that provide tools, such as checklists, rating scales, questionnaires, case studies, and content to help you meet learning needs, identified by the self-assessment part of the program		
Informal, mainly independent learning activities	<ul> <li>a planned literature search to gather information on a topic</li> <li>reading on a topic to solve a patient-related problem, prepare a presentation, or write an article</li> <li>discussion with colleagues or experts to extend knowledge of a topic</li> </ul>		
Formalized preceptorship or mentorship where you are working with an expert in the field to develop specific competencies	hospital residency program     activity may qualify as long-term professional development		
Long-term professional development activity is a single learning activity that extends three months or more.  In order to record and receive CEUs for such an activity, a time line must be developed and progress on the activity must be recorded on a monthly basis. The maximum for any individual long-term CE activity is 15 CEUs	<ul> <li>Self-directed training in a particular disease state, (e.g., asthma, diabetes, geriatrics), which may include literary research and hands-on training in a medical setting</li> <li>Self-directed research and writing of an extensive medical article for publication or presentation</li> <li>courses that will help develop ancillary competencies, e.g., university or college courses, courses organized by specialized provider</li> <li>If you are uncertain of the eligibility of a learning activity to qualify under this category, contact the CPDP office for further clarification</li> <li>use the Non-accredited Professional Development - Long Term CE Activity Record form for this type of activity</li> </ul>		

## **LEARNING PORTFOLIO COMPONENTS**

The Learning Portfolio consists of the Learning Project Record, Professional Development Log and supporting documents. Supporting documents refer to letters or certificates of course completion, program brochures, written projects, presentation outlines, or any other materials that reflect the content and/or outcome of the learning activity. Your could file these items with the corresponding Learning Project Record sheet or you could include a separate section in your portfolio for this purpose. If you are doing the latter, remember to cross-reference the materials to your Learning Project Record sheet for ease of retrieval when needed.

Sample Learning Project sheets (4 different) and the Professional Development Log are included at the end of this section. In the next two sections, the Learning Project Record (Section 2) and the Professional Development Log (Section 3) are presented in greater detail with specific instructions on how to complete the documents. Examples of completed records and logs are included at the end of each section.

# LEARNING PROJECT RECORD - CDCP (SASK) ACCREDITED LIVE CE PROGRAM

Name	SCP #	ŧ	Licensing Year
PROGRAM INFORMATION			
Program Name: A Current Approa	ch to the Treatment of A	Allergy	
Speaker: Dr. Harold L. Kim	Date: Wednesd	lay, May 8, 2002	2
Location: Saskatoon, SK	Sponsor: Sche	ring Canada	
Program Provider: CPDP	Accredited by:	CPDP	CEUs: 1.5
PRACTICE ISSUE:			
Identify a gap in your knowledge objective for attending this CE pr		vant to your p	ractice and state your learning
OUTCOME:			
Identify the impact your learning	g will have on your pr	actice.	
☐ I plan to modify my practice.		Confirmed n	o change in my practice is time.
More information needed to r my practice.	modify		
REFLECTION NOTES:			
Evaluate your learning activity.			
Provide a brief summary of:			
1. Key learning points gained from	your attendance at this	s program,	
2. How you plan to use your new k	nowledge/skills in your	practice, and	
3. Any additional learning that is r	needed.		
Notes:			

# **CPDP CONTINUING EDUCATION CERTIFICATE**

# CSHP Sask. Branch Annual General Meeting and Educational Sessions 2001 Saturday, October 20, 2001 Saskatoon, SK

	CEUs Credited	CEUs Claimed		CEUs Credited	CEUs Claimed
SATURDAY, OCTOBER 20/01 Morning Sessions			SATURDAY, OCTOBER 20/01 Afternoon Sessions		
0800 – 0900 An Update of Hepatitis C and its Management Sandra Taylor  0900 – 0945 Antithrombotic Therapy: An Overview of the 6th ACCP (Chest) Guidelines Brenda Thiessen  1030 – 1115 Beyond DMARDs: Biological Response Modifiers for Rheumatoid Arthritis Jane Richardson	1.0 0.75		1315 – 1400 Small Group Sessions: Treatment of Febrile Neutropenia Yvonne Shevchuk or New Issues in OTCs Jeff Taylor  1430 – 1530 Evidence Based Practice: A Primer for Pharmacists Janet Martin  TOTAL CEUS	0.75 or 0.75	
1115 – 1200 Are you Swatting the Mosquito or Draining the Swamp: Medication Errors  Janet Harding	0.75				

I hereby certify that I have attended the sessions indicated.					
Name:	Prov. Membership #:	_ Licensing Year:			
This program has been approved by CPDP for the above CE credits.					
Complete the Learning Project Record on the back of this sheet and retain this document in your personal learning portfolio.					

# **CPDP CONTINUING EDUCATION CERTIFICATE**

PRACTICE ISSUE:					
Identify a gap in your knowledge and skills that is relevant to your practice and state your learning objective for attending this CE program.					
OUTCOME:					
Identify the impact your learning will have on your practice.					
☐ I plan to modify my practice. ☐ Confirmed no change in my practice needed at this time.					
☐ More information needed to modify my practice.					
, ,1					
REFLECTION NOTES:					
Evaluate your learning activity.					
Provide a brief summary of:					
1. Key learning points gained from your attendance at this program,					
2. How you plan to use your new knowledge/skills in your practice, and					
3. Any additional learning that is needed.					
Notes:					

# LEARNING PROJECT RECORD ACCREDITED SELF-STUDY CE PROGRAM

Name	SCP =	#Licensing Year
PROGRAM:		
Program Provider:	Accredited	d by:CEUs:
PRACTICE ISSUE:		
Identify a gap in your knowledge and ski objective for completing this CE program.	lls that is rele	evant to your practice and state your learning
OUTCOME:		
Identify the impact your learning will hai	ve on your pr	ractice.
☐ I plan to modify my practice.		Confirmed no change in my practice needed at this time.
More information needed to modify my practice.		needed at uns ume.
REFLECTION NOTES:		
Evaluate your learning activity.		
Provide a brief summary of:		
1. Key learning points gained from your atte		
<ul><li>2. How you plan to use your new knowledge.</li><li>3. Any additional learning that is needed.</li></ul>	•	•
Notes:		

# LEARNING PROJECT RECORD - ACCREDITED LIVE CE PROGRAM

Name	SCP #_		Licensing Year
PROGRAM INFORMATION			
Program Name:			
Speaker:	Da	ate :	
Location:	Spo	onsor:	
Program Provider:	Accredited	by:	CEUs:
PRACTICE ISSUE:			
Identify a gap in your knowledge an objective for attending this CE progra		ant to your	r practice and state your learning
OUTCOME:			
Identify the impact your learning wi	ll have on your pra	ectice.	
☐ I plan to modify my practice. ☐ More information needed to modi	ify	Confirmed needed at	d no change in my practice this time.
my practice.			
REFLECTION NOTES:			
Evaluate your learning activity.			
Provide a brief summary of:  1. Key learning points gained from you  2. How you plan to use your new know  3. Any additional learning that is needed	ledge/skills in your p		d
Notes:			

# LEARNING PROJECT RECORD - NON-ACCREDITED PROFESSIONAL DEVELOPMENT

Name	SCP # Licensing Year
Горіс:	Project Date(s):
PRACTICE ISSUE:	
Identify a gap in your knowledge and skills objective with respect to the identified need.	that is relevant to your practice and state your learning
STIMULUS: Indicate the factors that helped you identify i	this issue in your tractice
<ul> <li>□ Management of a patient or practice problem</li> <li>□ Completing a self-assessment program</li> <li>□ Scanning the literature (journals, newsletters</li> <li>□ Engaging in teaching, writing, research</li> <li>□ Participation in a CE program</li> <li>□ Reflecting on a series of similar patients or practice problems</li> </ul>	Discussion with peers or others Feedback about my practice, e.g., practice review, external directive, patient complaint Participation in a volunteer activity Other (specify in Notes)
Notes:	
RESOURCES	
Briefly identify your learning activities.  Fime: hours (Estimate the approximate time spent on this project in increments of 0.5 h)	e <b>CEUs claimed:</b> (number of hours recorded at left to a maximum of 4)
Non-accredited group program (workshop, course, conference) h  Self-study program (print, video/audio, internet) h  Self-assessment program h  Preceptorship or mentorship with an expert h	<ul> <li>□ Reading (articles, texts, newsletters, manuals, internet</li> <li>□ Planned literature search, e.g., Medline, Internet</li> <li>□ Discussion with colleague or expert</li> <li>□ Other (specify in Notes)</li> </ul>
Notes:	

# **LEARNING PROJECT RECORD - NON-ACCREDITED**

OUTCOME:							
Iden	tify the impact your learning will have on g	your pro	actice.				
	I plan to modify my practice.  More information needed to modify my practice.		Confirmed no change in my practice needed at this time.				
REF	FLECTION NOTES:						
Prov 1. Ke 2. W 3. He 4. Ar	Evaluate your learning activities.  Provide a brief summary of:  1. Key learning points from your project;  2. Was your approach the most sensible/appropriate one;  3. How you plan to use your new knowledge/skills in your practice, and  4. Any additional learning that is needed.						
	S:						

Complete and retain this document in your personal learning portfolio.

# LEARNING PROJECT RECORD NON-ACCREDITED PROFESSIONAL DEVELOPMENT LONG-TERM ACTIVITY

Nar	me	SCPP#	Licensing Year
Тор	pic:		Project Date(s):
Ide	NACTICE ISSUE:  Intify a gap in your knowledge and skill iective with respect to the identified need.	s that is relevant to you	r practice and state your learning
	IMULUS:  dicate the factors that helped you identify	y this issue in your prac	tice.
Not	Management of a patient or practice proble Completing a self-assessment program Scanning the literature (journals, newslette Engaging in teaching, writing, research Participation in a CE program Reflecting on a series of similar patients or practice problems tes:	ers, internet)	Discussion with peers or others Feedback about my practice, e.g., practice review, external directive, patient complaint Participation in a volunteer activity Other (specify in Notes)
TIN	ME LINE:		
Dei and	velop a time line for this learning activided an estimated date of completion. In ya monthly basis.		

# **RESOURCES:**

Briefly identify your learning activities.

Мо	nth 1:					
Tin	ne: Hours (Estimate the approximate	CE	Us c	laimed:	(number of h	nours
tim	e spent on this project in increments of 0.5 h)	reco	orded :	at left to a maximum	n of 4)	
	Self-study program (print, video/audio, internet)	h h	0	o (op)	earch, e.g.,	h h h
Not	es:					
Tin	ne: Hours (Estimate the approximate e spent on this project in increments of 0.5 h)			laimed:at left to a maximum		nours
	Self-assessment program (print, video/audio, internet) — Self-assessment program —	h h h h		Reading (articles, to manuals, internet) Planned literature so Medline, Internet Discussion with coll Other (specify in No	earch, e.g., eague or experts	h h h
Not	es:					
Tin	ne: Hours (Estimate the approximate e spent on this project in increments of 0.5 h)  Non-accredited group program (workshop, course, conference)	reco	orded :	laimed:at left to a maximum  Reading (articles, to manuals, internet)	exts, newsletters,	nours h
	(workshop, course, conference) — Self-study program (print, video/audio, internet) — Self-assessment program — Preceptorship or mentorship with an expert —	h		Planned literature so Medline, Internet Discussion with coll Other (specify in No	eague or experts	h h h
NOt	es:					

Month (If required)	
Time: Hours (Estimate the approximate	CEUs claimed: (number of
time spent on this project in increments of 0.5 h)	hours recorded at left to a maximum of 4)
<ul> <li>Non-accredited group program         <ul> <li>(workshop, course, conference)</li> <li>Self-study program (print, video/audio, internet)</li> <li>Self-assessment program</li> <li>Preceptorship or mentorship with an expert</li> </ul> </li> <li>Notes:h</li> </ul>	<ul> <li>□ Reading (articles, texts, newsletters, manuals, internet)</li> <li>□ Planned literature search, e.g., Medline, Internet</li> <li>□ Discussion with colleague or experts</li> <li>□ Other (specify in Notes:)</li> </ul>
Month (If required)  Time: Hours (Estimate the approximate time spent on this project in increments of 0.5 h)  □ Non-accredited group program h (workshop, course, conference) h h Self-study program (print, video/audio, internet) h Self-assessment program h Preceptorship or mentorship with an expert	CEUs claimed:
Notes:	
<b>Month</b> (If required)	
<b>Time: Hours</b> (Estimate the approximate time spent on this project in increments of 0.5 h)	<b>CEUs claimed:</b> (number of hours recorded at left to a maximum of 4)
<ul> <li>□ Non-accredited group program         (workshop, course, conference)</li> <li>□ Self-study program (print, video/audio, internet)</li> <li>□ h</li> <li>□ Self-assessment program</li> <li>□ h</li> <li>□ Preceptorship or mentorship with an expert</li> </ul>	<ul> <li>□ Reading (articles, texts, newsletters, manuals, internet)</li> <li>□ Planned literature search, e.g., Medline, Internet</li> <li>□ Discussion with colleague or experts</li> <li>□ Other (specify in Notes:)</li> </ul>
Notes:	

Month (If required)	
<b>Time: Hours</b> (Estimate the approximate time spent on this project in increments of 0.5 h)	<b>CEUs claimed:</b> (number of hours recorded at left to a maximum of 4)
<ul> <li>Non-accredited group program         <ul> <li>(workshop, course, conference)</li> <li>Self-study program (print, video/audio, internet)</li> <li>Self-assessment program</li> <li>Preceptorship or mentorship with an expert</li> </ul> </li> </ul>	<ul> <li>□ Reading (articles, texts, newsletters, manuals, internet)</li> <li>□ Planned literature search, e.g., Medline, Internet</li> <li>□ Discussion with colleague or experts</li> <li>□ Other (specify in Notes:)</li> </ul>
Notes:	
Total CEUs claimed for this long-term CE activity:	
If you require more space for recording subsequent months of the Month number to reflect continuous activity.	of activity, photocopy page three of this form and enter
OUTCOME:	
Identify the impact your learning will have on your pract	ctice.
☐ I plan to modify my practice.	Confirmed no change in my practice needed at this time.
More information needed to modify my practice.	
REFLECTION NOTES:	
Evaluate your learning activities.	
<ol> <li>Key learning points from your project;</li> <li>Was your approach the most sensible/appropriate one;</li> <li>How you plan to use your new knowledge/skills in your practi</li> <li>Any additional learning that is needed.</li> </ol>	ce; and
Notes:	

# PROFESSIONAL DEVELOPMENT LOG

Name:		SCPI	SCPP Member #:	Licensing Year:
DATE(S)	PROGRAM TITLE AND PROVIDER (ACCREDITED)		CEUs	KEY IDEAS/THOUGHTS/LEARNING POINTS
	OR PRACTICE ISSUE (NON-ACCREDITED)	ACCR	NON-ACCR	
Total CEUs:	EUs: Non-accredited:			Signature:

# SECTION TWO: THE LEARNING PROJECT RECORD

# Saskatchewan Pharmacists Learning Portfolio

Use a Learning Project Record for *every* learning activity that you wish to have considered for CE credit. There are four types of learning project record forms:

- Accredited Live CE program
- Accredited Self-study CE program
- Non-accredited Professional Development
- Non-accredited Professional Development Long-term CE Activity

The record encourages you to document in an organized way how your learning project relates to your practice. Although it does not take long to complete a learning project record, it might take some practice to think about your learning activities this way.

The Learning Project Record is more than just a form to fill out to get CEUs. If you use it regularly for recording accredited and non-accredited learning, it can become a valuable tool to target your learning and make the most efficient use of the limited time you have for professional development. It can help you track significant changes that occur in your practice over time as a cumulative effect of numerous learning events.

We encourage you to use the Learning Project Record for more projects than the ones you will be claiming for CEUs. Using the record in this manner will help you to evaluate all your learning activities in terms of what they mean to your practice.

#### COMPLETING THE LEARNING PROJECT RECORD

## **Pharmacist Information**

For all Learning Project Records, record your name, SCP membership number, and the licensing year you wish to have the CE credits applied to, e.g., CE credits accumulated from July 1, 2002 to June 30, 2003 go to licensing year 03/04.

#### Date(s)

Record the day, month and year of the project. If the project took place over a period of time, record the start date and the date it was completed.

#### **Topic**

On the Non-accredited Professional Development forms, record the main topic area that this learning project pertains to.

#### **Practice Issue**

To help focus your learning project to a patient care or other issue you have identified in your practice, state the goal of your learning project (learning objective). Learning objectives are specific behaviours which you hope to be able to perform when the learning activity has been completed.



To be of value, your objectives should be specific and measurable. You have to say exactly what you need to be able to do at the end of the learning activity and be able to test whether you have met your goals/objectives.

Learning goals/objectives are expressed with a verb, e.g., construct a learning portfolio, list the adverse effects of Olanzapine, or as a detailed description of what you want to be able to do at the end of your learning project. They can also be expressed as a question. Expressing a learning goal/objective as a question can help heighten the interest with which you pursue information. Looking for answers to a question tends to hold your curiosity.

LEARNING PROJECT RECORD - NON-ACCREDITED PROFESSIONAL DEVELOPMENT					
Name	SCPP#	Licensing	Year		
Topic:		Project	Date(s):		
PRACTICE ISSUE:					
Identify a gap in your knowledge and skills that is relevant to your practice and state your learning objective with respect to the identified need.					
······································					

Table 2.1 Learning Goals Expressed as a Statement versus a Question

Statement	Question
Learn about (new drug)	What is the difference between (new drug) and the other drugs of this class?
Complete a sterile products training program	How can I use proper sterile technique to protect myself and the patient in preparing high-quality sterile products?
Redesign the layout of the professional services area	How can the professional services area be redesigned to improve patient access to the pharmacist?
Improve personnel management skills	What are some ways to motivate staff to improve their work performance?
Set up an asthma support group	How can an asthma support group be organized to benefit in this area?



Avoid confusing learning activities with learning goals. A learning activity is something you did to acquire knowledge and skill. A learning goal/objective is what you hope to achieve as a result of your learning. The following are examples of learning activities that would **not** be recorded as learning goals:

- "Attend a diabetes workshop"
- "Read the latest edition of *Pharmacy Practice*"
- "Took a small business accounting course at the community college"

# **STIMULUS**

**Note:** This section is included in the *Learning Project Record - Non-accredited Professional Development* forms only.

Check the factors that helped you identify the practice issue being addressed by this learning project. If the stimulus does not readily fit into one of the categories described in Table 2.2, check Other and briefly describe it in the Notes section.

Note that the activities of teaching students and volunteering in pharmacy organizations or other job-related organizations are not eligible for CEUs. However, they can lead to practice-related learning and practice change by raising issues that you may not otherwise identify or choose to pursue had you not been involved in these activities. To get credit for the teaching and volunteering, look for ways that they stimulate learning projects that can change your practice.

If you can tie your learning goal to a practice situation or problem, you will find it easier to transfer your learning into practice.

STIMULUS:				
Indicate the factors that helped you identify this issue in your practice.				
<ul> <li>□ Management of a patient or practice problem</li> <li>□ Completing a self-assessment program</li> <li>□ Scanning the literature (journals, newsletters, internet)</li> <li>□ Engaging in teaching, writing, research</li> <li>□ Participation in a CE program</li> <li>□ Reflecting on a series of similar patients or practice problems</li> </ul>	<ul> <li>Discussion with peers or others</li> <li>Feedback about my practice, e.g., practice review, external directive, patient complaint</li> <li>Participation in a volunteer activity</li> <li>Other (specify in Notes)</li> </ul>			
Notes:				



Table 2.2 Stimuli to Practice-related Learning

Stimulus	Explanation
Management of a patient or practice problem	Need new information to solve a specific patient or practice problem as it arises. This could include learning projects arising from a drug information question.
Reflecting on a series of similar patients or practice problems	Need to address a recurring issue or identified problem in patient care or practice. This could include recurring drug information questions.
Completing a self-assessment program	Self-assessment programs are tools developed specifically to help identify areas of practice that need improvement.
Discussion with peers or others	You can identify issues through discussions with peers during participation in pharmacy organizations, committees or meetings; discussions with other health care providers; or discussions with manufacturers' representatives.
Scanning the literature (journals, newsletters, Internet)	Keeping current by reviewing journals, newsletters, or on-line information can raise awareness of issues that need to be explored further.
Feedback about practice (practice review, external directives, patient complaint)	Feedback from someone else about your practice can help you identify areas for improvement. This can include practice review or patient complaints. It also applies to external directives from SCP that set new standards for practice or introduction of new programs.
Engaging in teaching, writing, research	Preparing presentations, teaching students, writing for publications, or doing research projects can stimulate in-depth learning.
Participation in a volunteer activity	Job-related volunteer activities may require you to undertake learning projects that can also benefit your practice.
Participation in a CE program	Attending non-accredited continuing education programs, such as, workshops, conferences, or presentations, can raise awareness of issues that you need more information on.
Other	If the situation does not fit one of the above categories, describe it briefly.



## **RESOURCES**

**Note:** This section is included in the *Learning Project Record - Non-accredited Professional Development* forms only.

Check all of the non-accredited learning resources you used in the learning project (see Table 2.3). Briefly summarize the learning resources used in the Notes section.

Briefly identify your learning activities	
<b>Time: hours</b> (Estimate the approximate time spent on this project in increments of 0.5 h)	<b>CEUs claimed:</b> (number of hours recorded at left to a maximum of 4)
<ul> <li>Non-accredited group program (workshop, course, conference) h</li> <li>Self-study program (print, video/audio, internet) h</li> <li>Self-assessment program h</li> <li>Preceptorship or mentorship with an expert h</li> </ul>	<ul> <li>□ Reading (articles, texts, newsletters, manuals, internet h</li> <li>□ Planned literature search, e.g., Medline, Internet h</li> <li>□ Discussion with colleague or experts h</li> <li>□ Other (specify in Notes) h</li> </ul>
Notes:	

# Table 2.3 Learning Resources

Learning Resource	Explanation/Examples
Group programs (workshop, course, conference)	These include <b>non-accredited</b> structured programs where you interact with other people. The programs may include reading.  They may include group programs developed by manufacturers; other health care professionals; or university or college courses.
Self-study programs (print, video/ audio cassette, Internet)	These include <b>non-accredited</b> structured programs developed by others, e.g., manufacturers, other health care professionals, programs that you find on the Internet.  They do not include self-study programs you design for yourself.
Planned literature search, e.g., Medline, Internet	A planned literature search is undertaken in a systematic way to identify other learning resources, e.g., textbook, journal, Internet. It is usually done in conjunction with reading. It does not count if some else does the literature search for you.  Be sure to count only the time spent in <b>meaningful</b> learning. Do not count the time trying to find good resources.

Table 2.3 Learning Resources...continued

Learning Resource	Explanation/Examples
<b>Reading</b> (articles, texts, newsletters, manual, Internet)	Self-explanatory. The reading may be done without a literature search if relevant information is readily at hand. Includes print and on-line information.
Discussion with colleagues or experts	This is a valid learning resource when used to gather additional information that will help you implement practice change. It is rarely used alone unless no other resources exist for the topic. Examples include informal discussions with colleagues, and structured interaction with consultants. In may be done in person, by email, or by phone.
Self-assessment program	These include structured self-study programs that incorporate self-assessment tools, e.g., checklists, rating scales, case studies, or questionnaires, and learning content to help you meet learning needs identified by the self-assessment part of the program.
Preceptorship or mentorship with an expert	This includes working with an expert to develop specialized knowledge or skills that would be difficult to achieve alone or in your own practice.
Other	If the learning does not fit one of the above categories, describe it briefly in the Notes section.

#### TIME

Record the appropriate total time, in increments of 0.5 hours, spent on **meaningful learning** with the selected learning resources. If you want to track the amount of time spent on each learning resource, use the optional space provided after each resource.

It is difficult to estimate the amount of meaningful learning time involved in a project. Focus on the time spent using each of the resources listed in Table 2.3. Consider only the time in which you are actually acquiring new information or relating it to your practice. Activities that are **not** usually considered part of learning time include such things as:

- parts of a literature search that do not involve reading or thinking about the retrieved material, e.g., travel time to the library, selecting journals or texts, photocopying, Internet search time not involving reading relevant material on-line;
- writing time, e.g., articles for publication, consults, education materials;
- preparing materials for a presentation, e.g., overheads, PowerPoint presentations, handouts;
- delivering a presentation or teaching;
- participation in committee meetings;



- time spent with experts where you discuss issues not related to the learning project; or
- interviewing patients or patient case review that is done to identify a problem.

## **CEUS CLAIMED**

Record the total number of CEUs you will claim for this learning project. Each hour of time spent on meaningful learning is equal to one CEU. However, each non-accredited professional development learning project is eligible for a maximum of four CEUs except for long-term projects which are eligible for a maximum of 15 CEUs each. There is no limit on the number of non-accredited professional development learning projects that can be included per licensing year.

A limit is set for a personal learning project because projects can be very time-consuming and it is difficult to estimate learning time involved in many projects.

## **OUTCOME**

Check the one outcome (Table 2.4) that your learning project is expected to have on your practice.

OUTCOME:				
Identify the impact your learning will have on your practice.				
٥	I plan to modify my practice.	ū	Confirmed no change in my practice needed at this time.	
۵	More information needed to modify my practice.			

## **Table 2.4 Learning Outcomes**

Learning Outcome	Explanation
I plan to modify my practice	New learning has an immediate application in your practice. You can visualize how it will be used and plan to implement it at the next possible opportunity, even if you still need more information. Practice change is possible with individual phases of a long-term project.
More information needed to modify my practice.	You cannot change your practice without additional knowledge or skill. This could be a long-term project or it could be that the resources you need are not available. Make notes about future learning needed.
Confirmed no change needed in my practice at this time.	Your learning confirmed there is no need to change what you are doing for now. Usually no further learning is needed. Your learning project may have developed a broader or deeper knowledge of a subject area or fine-tuned some skills that do not translate immediately into a significant practice change.



#### **REFLECTION NOTES**

Evaluate your learning efforts. Reflection is a key concept in effective learning. Two components are involved in evaluating your learning efforts; you want to find evidence to show whether the learning activity has successfully met your goals and why; and whether the approach was the most sensible/appropriate one.

Think about how successful your approach was in meeting your goals/objectives that you initially identified.

Briefly comment on your learning project in four areas:

- 1. Key learning from the project, e.g. new or significant information;
- 2. Was your approach the most sensible/appropriate one;
- 3. How you plan to use your new knowledge/skills in practice if your outcome is to modify practice; and if
- 4. Additional learning is needed in the area.

You do not have to summarize everything you learned. Pick out a couple of key points that have the potential to make a difference in our practice. Even if you do not plan to change your practice, hopefully you will have learned one or two new things.

Was your approach the most sensible/appropriate one? If not, list an alternative approach which may prove more efficient in a future similar learning activity.

If your outcome is to modify your practice, try to be specific about how you will use what you learned in your practice. What will you do differently with this new learning?

With any of the outcomes, you may still feel you need to find out more information on the topic. Jot down what you still need to know, and some ideas about where you will look for the information. This could be the start of a personal interest area or a long-term project.

#### **Examples of Completed Learning Project Records**

The following pages contain examples of various learning projects that have been documented on the Learning Portfolio Record. They include examples of both accredited continuing education programs and non-accredited professional development completed forms.



# **CPDP CONTINUING EDUCATION CERTIFICATE**

# CSHP Sask. Branch Annual General Meeting and Educational Sessions 2001 Saturday, October 20, 2001 Saskatoon, SK

	CEUs Credited	CEUs Claimed		CEUs Credited	CEUs Claimed
SATURDAY, OCTOBER 20/01 Morning Sessions			SATURDAY, OCTOBER 20/01 Afternoon Sessions		
0800 – 0900 An Update of Hepatitis C and its Management Sandra Taylor 0900 – 0945	1.0	1.0	1315 – 1400 Small Group Sessions: Treatment of Febrile Neutropenia <i>Yvonne Shevchuk</i> or New Issues in OTCs	0.75 or	<u>.75</u>
Antithrombotic Therapy: An Overview of the 6th ACCP (Chest) Guidelines <i>Brenda Thiessen</i> 1030 – 1115	0.75	<u>.75</u>	Jeff Taylor  1430 — 1530 Evidence Based Practice: A Primer for Pharmacists	0.75	
Beyond DMARDs: Biological Response Modifiers for Rheumatoid Arthritis Jane Richardson	0.75	<u>.75</u>	Janet Martin  TOTAL CEUs	1.0	1.0 5.0
1115 – 1200 Are you Swatting the Mosquito or Draining the Swamp: Medication Errors  Janet Harding	0.75	.75			
Junior Harrisons	V-1 )	<u>., .</u>			

Name: <b>Joseph Smith</b>	Prov. Membership #:	D4321	Licensing Year: <u>02/03</u>

I hereby certify that I have attended the sessions indicated.

This program has been approved by CPDP for the above CE credits.

Complete the Learning Project Record on the back of this sheet and retain this document in your personal learning portfolio.

# **CPDP CONTINUING EDUCATION CERTIFICATE**

# PRACTICE ISSUE:

Identify a gap in your knowledge and skills that is relevant to your practice and state your learning objective for attending this CE program.

What is the latest on the pa	thophysiology and management of hepatitis C
	evidence - based medicine fit with formulary
management & efforts to co	
How can I take a more syste	ems - based approach to error management?
OUTCOME:	
Identify the impact your learning will hav	e on your practice.
■ I plan to modify my practice.	• Confirmed no change in my practice needed at this time.
☐ More information needed to modify n	ny practice.
REFLECTION NOTES:	
Evaluate your learning activity.	
Provide a brief summary of:	
1. Key learning points gained from your a	attendance at this program,
2. How you plan to use your new knowled	lge/skills in your practice, and
3. Any additional learning that is needed.	
	class effects" of drugs eg: Baycol
	Rhabdo than other statins
· ·	ing of errors to search for patterns
•	for potential solutions to management. Use
colour on labels/stora	ge conunvers
2. Will re-examine inc	ident report forms to ensure capture of
	ct patterns. Foster attitude of examining the
system rather than the	individual.
3. Still do not know m	uch about cost-effectiveness of evidence based
<u>medicine. Will do Pub</u>	
· Need to plan evalua	tion of revamped incident reporting program



# LEARNING PROJECT RECORD - CPDP (SASK) ACCREDITED LIVE CE PROGRAM

Name <b>Joseph Smíth</b>	SCP #	D4321	_ Licensing Year_	03/04	
PROGRAM INFORMATION					
Program Name: A Current Approach	to the Treatment of Alle	ergy			
Speaker: Dr. Harold L. Kim	Date: Wednesday	y, May 8, 2002			
Location: Saskatoon, SK	Sponsor: Scherin	ng Canada			
Program Provider: CPDP	Accredited by: CI	PDP	CEUs	: 1.5	
PRACTICE ISSUE:					
ldentify a gap in your knowledge a objective for attending this CE progr		ınt to your pı	ractice and state g	your learning	
What are the most curren					
Need more knowledge or Is there an increase in the				icosteroids	
OUTCOME:					
<ul> <li>Identify the impact your learning was I plan to modify my practice.</li> <li>More information needed to modify my practice.</li> </ul>	` <b>_</b> ^		o change in my pr s time.	actice	
REFLECTION NOTES:					
Evaluate your learning activity.					
Provide a brief summary of:					
1. Key learning points gained from yo 2. How you plan to use your new know 3. Any additional learning that is need	wledge/skills in your pr				
Notes: 1. new products in t					
2. recommend treat					
particularly for patients with severe and hard to manage symptoms encouraging patient participation and					
compliance in treat		<u>impuio</u>			

Complete and retain this document in your personal learning portfolio.

# LEARNING PROJECT RECORD - ACCREDITED LIVE CE PROGRAM

Nar	fame <u>Joseph Smith</u> SCP #_	<b>D4321</b> Licensing Year <u>02/03</u>		
PR	PROGRAM INFORMATION			
Pro	rogram Name: Logical Approaches to Thyro	oid Treatment		
Spe	peaker: <u>Dr. Boctor</u> Da	ate: November 8, 2001		
Loc	ocation: Saskatoon Sp	oonsor: Knoll Pharma Inc.		
Pro	rogram Provider: <u>CME</u> Accredited	by: MAIN-PRO CEUs: 1.0		
Iden	PRACTICE ISSUE: dentify a gap in your knowledge and skills that is relevel bjective for attending this CE program.	vant to your practice and state your learning		
	Therapeutic skills weak in the area of e Objectives: Describe pathophysiology of Develop patient-specific plan Describe indications for and replacement	hyper-and-hypo-thyroidism		
Iden	DUTCOME:  dentify the impact your learning will have on your pra			
M		Confirmed no change in my practice needed at this time.		
RE	REFLECTION NOTES:			
Eva	valuate your learning activity.			
Provide a brief summary of:  1. Key learning points gained from your attendance at this program.  2. How you plan to use your new knowledge/skills in your practice, and  3. Any additional learning that is needed.				
Note	otes: 1. Missed hypothyroidism in perime menstruation	enopause - heavy and prolonged		
<ul> <li>Pregnancy-thyroid requirements increase 10-50%</li> <li>Thyroid gland in those with partial function will self adjust</li> <li>Will monitor thyroid patients more aggressively</li> <li>Would like info from SPDP on why they deem Synthroid and Eltroxin interchangeable</li> </ul>				

Complete and retain this document in your personal learning portfolio.

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# LEARNING PROJECT RECORD ACCREDITED SELF-STUDY CE PROGRAM

Name	_Josef	oh Smíth	SCP :	#	Licensing Year	02/03
PROG	GRAM:	The New Science	e of Estroger	v Receptor:	<i>y</i>	
	_	der: Communicat				1.0
PRAC	CTICE IS	SSUE:				
		in your knowledge an ompleting this CE progr		evant to your p	bractice and state y	our learning
and the to:*	rísks endoc Líst th	and long-term o rine system is we	outcomes, bu ak. After co en receptors i	t my unde mpleting t in the bod	rstanding of his program 1 y & the tissues	aining benefits the physiology of want to be able stidentify which ous tissues.
OUT	COME:					
Identi	ify the im	pact your learning wi	ll have on your pr	ractice.		
<b>X</b> I	plan to r	modify my practice.	۵	Confirmed needed at th	no change in my pra nis time.	actice
	More info	rmation needed to modi ce.	fy			
REFL	ECTIO	N NOTES:				
Evalu	ate your	learning activity.				
1. Key 2. Hov	learning v you pla	summary of: points gained from you n to use your new knowl al learning that is neede	ledge/skills in your			
Notes:_ invv - sel	1. Est ariou ective	rogen receptors stissues ly of hormones fo te properties b)	α&β present	s affected	by	
		ed equine estrog orms eg 17ß - est		essarily th	erapeutically	equivalent
2. W	ill be	able to discuss u	hy all forms	of estroge	n are not nec	cessarily
equi	ívalen	t with patients.	(more on bo	ick)		

Complete and attach this form to your self-study learning project

answer sheet or letter/certificate of completion.

I also have a better understanding of the mechanism of action of SERMs which should translate into better patient education sessions

3. Further action: Need to re-read major clinical trials & pay attention to which type of estrogen was used.

# LEARNING PROJECT RECORD - NON-ACCREDITED PROFESSIONAL DEVELOPMENT

Name <u>Joseph Smíth</u>	SCP # <del>D43</del>	2.	1 Licensing Year <u>02/03</u>
Topic: Pharmacogenomics			Project Date(s): <u>Nov. 23/01</u>
PRACTICE ISSUE:	hat is valovant to	10/	um truactica and state vous learning
Identify a gap in your knowledge and skills to objective with respect to the identified need.	yai is reievani io j	VOI	ur pracuce ana siaie your tearning
A visiting lecturer to the College	je of Pharma	C	y & Nutrition provided
_a seminar on Pharmacogenon		-	•
As I know very little about the	<u>current state</u>	v C	of the above, I decided to
_attend.			<u></u>
STIMULUS:			
Indicate the factors that helped you identify th	ris issue in your p	rac	ctice.
☐ Management of a patient or practice problem	1	X	Discussion with peers or others
☐ Completing a self-assessment program	I		Feedback about my practice, e.g., practice
Scanning the literature (journals, newsletters,	,	_	review, external directive, patient complaint
Engaging in teaching, writing, research	,	_ _	r direct puttors in the vortes to the virte
<ul><li>Participation in a CE program</li><li>Reflecting on a series of similar patients or</li></ul>	'	۷	Other (specify in Notes)
practice problems			
Notes:			
RESOURCES			
Briefly identify your learning activities			
<b>Time:</b> $\underline{1.0}$ <b>hours</b> (Estimate the approximate time spent on this project in increments of 0.5 h)			<b>EUs claimed:</b> <u>1.0</u> (number of hours corded at left to a maximum of 4)
■ Non-accredited group program (workshop,	[		Reading (articles, texts, newsletters,
course, conference) <u>1.0</u> h	-	_	manuals, internet
Self-study program (print,	Ļ	_	Planned literature search, e.g., Medline,
video/audio, internet) h  Self-assessment program h	ſ	7	Internet l Discussion with colleague or experts l
Preceptorship or mentorship with	[	5	Other (specify in Notes)
an expert h		-	
Notes: Lecture to faculty, staff and	d. avaduata	+.	udontaly Dr. Pichard
Kim from Vanderbilt Unive	<u>n yruuuue ;</u> ersity	ril	mens by Dr. RMMW



### **LEARNING PROJECT RECORD - NON-ACCREDITED**

OU.	TCOME:	
Ider	atify the impact your learning will have on your p	ractice.
	I plan to modify my practice.	Confirmed no change in my practice needed at this time.
	More information needed to modify my practice.	nected at time time.
REI	FLECTION NOTES:	
Eva	luate your learning activities.	
Prov	vide a brief summary of:	
	ey learning points from your project;	
	as your approach the most sensible/appropriate one;	
	ow you plan to use your new knowledge/skills in you	
	ny additional learning that is needed.	i practice, and
4. A	ny additional learning that is needed.	
Note	es: 1. Excellent primer on pharmaco	genetics and pharmacogenomics.
	Learned about the frequencies of	genetic mutations & their possible
	role in disease.	
	2 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	7/ · · · · · · · · · · · · · · · · · · ·
	relative state of readiness of the	Kim's lab but little else about the
	genetic technology to individual	
	general technology to individual	nge un ug trær uptes.
	3. I have a better understanding	of pharmacotherapy's future
	potential but new knowledge wor	
		atively accessible to me in terms of
	my understanding of the basic so	zience underlying it.

Complete and retain this document in your personal learning portfolio.



# LEARNING PROJECT RECORD NON-ACCREDITED PROFESSIONAL DEVELOPMENT LONG-TERM ACTIVITY

Name <u>Joseph</u>	Smíth S	CP# <u>D432</u>	1	Licensing Year_	02/03
Topic: <u>Díscuss</u>	ing Side Effects with Pat	ients	_ Pro	oject Date(s): <u>Sep</u>	<u>t15/01 to De</u> c 31/01
PRACTICE ISS	UE:				
00 0 1	your knowledge and skills that is pect to the identified need.	relevant to yo	ur pr	ractice and state g	our learning
Need to pul	olish a newsletter for a p	ractice res	seav	rch project a	nd possibly
a journal a	rticle on how pharmaci	sts can dís	scus	s side effects	with
patients as	effectively as possibly				
STIMULUS:					
Indicate the factor	s that helped you identify this issue in	your practice.			
Completing a Scanning the Engaging in t Participation Reflecting on practice probl	acists receive pressure fro	et)  om physici	Fee rev Pa Oth	rticipation in a volu ner (specify in Notes s not to díscu	ctice, e.g., practice ve, patient complaint nteer activity )  uss side
increa	with patients at length y singly - legal) right to th t scaring them				
TIME LINE:	e sour erry creens				
	ine for this learning activity. Included date of completion. In your out	U			· ·
September	Literature Review				
Oct	Contínue reading. Dra colleagues	ft of articl	e a	nd discussio	n with
May		uco, constant	ta.	tudonte & La	culty
Νον	Presentation of literature review to students & faculty with proposed "method" of discussing ADR's				
	Incorporate feedback ú		_		
 Dec	Expand literature revie	w. Finaliz	e n	ewsletter	

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### **RESOURCES:**

Briefly identify your learning activities.

Month 1: <u>September</u>	
<b>Time:7 Hours</b> (Estimate the approximate	CEUs claimed: 4 (number of hours
time spent on this project in increments of 0.5 h)	recorded at left to a maximum of 4)
<ul> <li>Non-accredited group program         (workshop, course, conference)</li> <li>Self-study program (print, video/audio, internet)</li> <li>Self-assessment program</li> </ul>	Reading (articles, texts, newsletters, manuals, internet)  _h
pharmacist communication. See b	íblíography for articles read.
(Workshop, course, conference)	CEUs claimed: 4 (number of hours recorded at left to a maximum of 4)  Reading (articles, texts, newsletters, manuals, internet)  Planned literature search, e.g.,  Medline, Internet  Discussion with colleague or experts  Other (specify in Notes:)
Notes: See bibliography	
Month 3: November  Time:1 Hours (Estimate the approximate time spent on this project in increments of 0.5 h)  □ Non-accredited group program (workshop, course, conference)	CEUs claimed: 1 (number of hours recorded at left to a maximum of 4)  Reading (articles, texts, newsletters, hours manuals, internet) hours recorded at left to a maximum of 4)  Reading (articles, texts, newsletters, hours hours hours hours recorded at left to a maximum of 4)  Reading (articles, texts, newsletters, hours ho
Notes: See slides from presentation	



Month 4 (If required) <u>December</u>	
<b>Time:</b> 2.5 <b>Hours</b> (Estimate the approximate time spent on this project in increments of 0.5 h)	<b>CEUs claimed:</b> 2.5 (number of hours recorded at left to a maximum of 4)
<ul> <li>Non-accredited group program         <ul> <li>(workshop, course, conference)</li> <li>Self-study program (print, video/audio, internet)</li> <li>Self-assessment program</li> <li>Preceptorship or mentorship with an expert</li> </ul> </li> <li>Notes: See newsletter</li> </ul>	Reading (articles, texts, newsletters, manuals, internet)  Planned literature search, e.g., Medline, Internet  Discussion with colleague or experts  Other (specify in Notes:) h
Month (If required)  Time: Hours (Estimate the approximate time spent on this project in increments of 0.5 h)  □ Non-accredited group program (workshop, course, conference) h  □ Self-study program (print, video/audio, internet) h  □ Self-assessment program h  □ Preceptorship or mentorship with an expert h	CEUs claimed: (number of hours recorded at left to a maximum of 4)  ☐ Reading (articles, texts, newsletters, manuals, internet) h  ☐ Planned literature search, e.g., Medline, Internet h  ☐ Discussion with colleague or experts h  ☐ Other (specify in Notes:) h
Notes:	
Month (If required)  Time: Hours (Estimate the approximate time spent on this project in increments of 0.5 h)  □ Non-accredited group program (workshop, course, conference) h  □ Self-study program (print, video/audio, internet) h  □ Self-assessment program h  □ Preceptorship or mentorship with an expert h	CEUs claimed:
Notes:	

<b>Month</b> (If required)	
<b>Time: Hours</b> (Estimate the approximate time spent on this project in increments of 0.5 h)	<b>CEUs claimed:</b> (number of hours recorded at left to a maximum of 4)
	h Planned literature search, e.g., h Medline, Internet h h Discussion with colleague or experts h Other (specify in Notes:)
Total CEUs claimed for this long-term CE activity	y: <u>11.5</u>
If you require more space for recording subsequent month enter the Month number to reflect continuous activity.	hs of activity, photocopy page three of this form and
OUTCOME:	
Identify the impact your learning will have on your pr	ractice.
■ I plan to modify my practice.	Confirmed no change in my practice needed at this time.
More information needed to modify my practice.	
REFLECTION NOTES:	
Evaluate your learning activities.	
<ol> <li>Key learning points from your project;</li> <li>Was your approach the most sensible/appropriate one;</li> <li>How you plan to use your new knowledge/skills in your pra</li> <li>Any additional learning that is needed.</li> </ol>	actice; and
Notes: 1. Side effects info is very important info affects patient understanding. stating benefits of therapy.	
2. Yes. I'm glad I spent as much time	e as I did on discussion with
colleagues.  3. I will incorporate the new info in	to my teaching & CE work.
It also has provided ideas for my reseducation.	
4. Staying on top of new studies as ti	hev are bublished.

Complete and retain this document in your personal learning portfolio.

SECTION

# SECTION THREE: THE PROFESSIONAL DEVELOPMENT LOG

### Saskatchewan Pharmacists Learning Portfolio

Under the new continuing professional development model for Saskatchewan pharmacists, it is your responsibility to keep track of all professional development activities you participate in. The Professional Development Log is used to record all professional development activities you participate in, regardless of whether the activity is accredited or non-accredited.

The Professional Development Log will also be used as your summary of CEUs for SCP licensing requirements. Each year when you send your license membership renewal to SCP, you will include a photocopy of your Professional Development Log, with the total numbers of CEUs accumulated in the current membership year. Your signature will imply that the summary is accurate and that you acknowledge your Learning Portfolio is subject to audit.

Your Professional Development Log may begin at April 1st of any year but must be completed by June 30th of the following year. This allows for a 15-month window for accumulating your yearly CEUs.

You must submit your Professional Development Log to SCP on or before June 1st of any year or be subject to a penalty. Non-practising members are not REQUIRED to meet CEU requirements in order to maintain their membership, but they may wish to do so.

### COMPLETING THE PROFESSIONAL DEVELOPMENT LOG

### **Pharmacist Information**

Record your name, SCP membership number and the licensing year you wish to have the CE credits applied to, e.g., CE credits accumulated from April, May or June 2002 to June 30, 2003 go to licensing year 03/04.

### Date(s)

Record the date on which the accredited program or non-accredited learning project occurred. If it was a module program or long-term project that was completed over a period of time, include the start and finish dates.

### **Program Title and Provider (Accredited)**

For accredited programs, record the program title and the name of the program provider.

### **Practice Issue (Non-Accredited)**

Record the goal of the project or statement of purpose from your Learning Project Record.

### **CEUs**

For accredited programs, record the number of CEUs or contact hours the program was approved for.

For non-accredited learning projects record the number of CEUs your learning project is eligible for. Remember that each non-accredited learning project is eligible for a maximum of four CEUs except for long-term projects which are eligible for a maximum of 15 CEUs.



### **Key Ideas/Thoughts/Learning Points**

For accredited programs, jot down at least one key idea or "pearl" from this program or any questions it might have raised that you want to pursue further.

For non-accredited projects, this could be a summary of what you have written in your reflection notes.

### TIPS FOR FILLING OUT THE PROFESSIONAL DEVELOPMENT LOG

- For conferences where multiple presentations and/or workshops were offered, it is up to you how detailed you want your attendance records to be. For example, you could minimally record the conference name and the total approved CEUs. Alternately, you may want to keep the conference program in your portfolio and highlight the names of the conference presentations and/or workshops you attended. You could also use the Key Ideas/Thoughts/Learning Points section of the log to record the significant presentations you attended and the key learning points from each.
- Instead of writing out the program provider name, you could use its abbreviation.

For example:

CPDP
CCCEP
CPhA
CSHP
ACP
MPhA
MSP
ACPE
AphA
CME
CNE

### **Example of Professional Development Log Entries**

The following page contains examples of various learning activities that have been documented on the Professional Development Log. A number of the Learning Project Record examples from Section 2 are also included on the Activity Log to demonstrate how information from the record gets transferred to the Professional Development Log.



## 43

# PROFESSIONAL DEVELOPMENT LOG

SCP Member #: 04321 Licensing Year: 02/03Name: Joseph Smith

DATE(S)	PROGRAM TITLE AND PROVIDER (ACCREDITED)	3	CEUs	KEY IDEAS/THOUGHTS/LEARNING POINTS
	OR PRACTICE ISSUE (NON-ACCREDITED)	ACCR	NON-ACCR	
18/10/01	"The New Science of Estrogen Receptors" MSP Communication	1.0		Different estrogenic compounds have different affinities for ER 0. and ER B - therfore not necessarily therapeutically equivalent
23/10/01 to 31/10/01	SCP Fall District Meeting plus follow up research on pharmacy screening programs	1.0	2.0	Pub Med search revealed some trials of pharmacist screening reports with good outcomes and also some c-dissapointing results
08/11/01	"Logical Approaches to Thyroid Treatment" CME,U of S	1.0		Better understanding of body's self- regulatory mechanisms. Synthroid & Eltroxín may not be bíoequívalent
17/11/01	National Forum on Cont Ed in Pharmacy "Theory to Practice" CCCEP	5.5		See conference notes for a discussion of quality & evaluation of CE
23/11/01	"Pharmacogenomics and Individualized Drug Therapy" Seminar @ College of Pharmacy and Nutrition		1.0	- Polymorphism in cytochrome P450 system drastically affects drug metabolism - Polymorphism in transporter proteins affect bioavailability
27/11/01	Professional Writing SKills Workshop Human Resources Division, U of S		4.0	Learned how to increase efficiency in a variety of written formats eg: e-mail, memos & reports Tips for writing exec summaries that get results
15/09/01	Preparing paper on how pharmacists can talk to patients about side effects more effectively		11.5	Side effect info is very important to patients. How we "frame" info affects patient understanding -Need to balance risk info with stating benefits of therapy.

Signature: Joseph Lmith	
ccredited: 8.5 Non-accredited: 18.5	
<b>Total CEUs:</b> 27 AC	



# APPENDIX 1: EXAMPLES OF SUPPORTING DOCUMENTS

Saskatchewan Pharmacists Learning Portfolio

### SAMPLE 1: Accredited self-study documentation

### Saskatchewan Pharmacists Learning Portfolio

COMMUNICATION, Volume 25, Lesson 1
ANSWER SHEET

### The New Science of Estrogen Receptors

Mr. Joseph Smith 123 Any Street Saskatoon, SK S7K 9Z4

D4321

Grade: 100%

This Lesson has been approved for 1.0 CEUs A minimum mark of 70% is required to earn the accredited CEUs.

Submission deadline: June 30, 2003

Please circle the best response.

1)	Α	BCDV
4)	Α	B C(D)

Please submit this answer sheet to the following address for marking:

19/19

Continuing Professional Development for Pharmacists
College of Pharmacy and Nutrition
University of Saskatchewan
110 Science Place
Saskatoon SK S7N 5C9

Phone: (306) 966-6350 Facsimile (306) 966-6377

Notification of your results will be sent within 2 weeks of the receipt of this answer sheet.

### SAMPLE 2: Non-accredited Professional Development Live program documentation

Saskatchewan Pharmacists Learning Portfolio

### College of Pharmacy and Nutrition Seminar Series

990 Seminar

### Dr. Richard Kim

Visiting Lecturer Vanderbilt University Nashville, Tennessee

# Pharmacogenomics and Individual Drug Therapy: Are we there yet?

Friday, November 23, 2001 12:30 p.m. Room 124 Thorvaldson

All Welcome

P- Glycoprotein - a drug transporter (eflex pump)

- a basic defense mechanisms that tries to

minimize exposure to chamicals eg Digoxin

- Selectively transporting deug into the lumenal

side a heartin doorto side of Repatio dects P-gp is important part of the blood brain barrier oumps out drug that get ento the CNS Polymorphisms in Page Dr Kim's research @ Vanderbilt U - large, complex offne there are a number of non-synonymous polymorphism ie chang the amino acid sequence of Pigp mutations @ only one sign MDRI - people & the strine 893 Variant had more effer pump activity for digoria similar nomenclature P450 system than those is the alanine 893 variant (~ 25% Caucasians, 15% african americans) i deg levels lower, \* 1 1 alanine variant heterozy gous

### SAMPLE 3: Non-accredited Professional Development Literary Search documentation

### Saskatchewan Pharmacists Learning Portfolio

Articles identified and read during literature review: 1-41

- 1. Airaksinen M, Vainio K, Koistinen J, Ahonen R, Wallenium S, Enlund H. Do the public and pharmacists share opinions about drug information? International Pharmacy Journal 1994; 8:168-171.
- 2. Armstrong K, Schwartz JS, Fitzgerald G, Putt M, Ubel PA. Effect of framing as gain versus loss on understanding and hypothetical treatment choices: Survival and mortality curves. Medical Decision Making 2002; 22:76-83.
- 3. Begg D. How much should we tell our patients about drugs? Prescriber 1993:76-79.
- 4. Berry DC, Knapp P, Raynor DK. Provision of information about side-effects to patients. Lancet 2002; 359:853-854.
- 5. Bowling A, Ebrahim S. Measuring patients' preferences for treatment and perceptions of risk. Quality in Health Care 2001; 10:i2-i8.
- 6. Chewning B. Communicating side effect information to patients: a test of effects, International Social Pharmacy Meeting, August, 1996, 1996.
- 7. Dudley N. Importance of risk communication and decision making in cardiovascular conditions in older patients: a discussion paper. Quality in Health Care 2001; 10:i19-i22.
- 8. Edwards A, Hood K, Matthews E, et al. The effectiveness of one-to-one risk-communication interventions in health care: A systematic review. Medical Decision Making 2000; 20:290-297.
- 9. Edwards A, Elwyn G. Understanding risk and lessons for clinical risk communication about treatment preferences. Quality in Health Care 2001; 10:i9-i13.
- 10. Edwards A, Elwyn G, Mulley A. Explaining risks: turning numerical data into meaningful pictures. BMJ 2002; 324:827-830.
- 11. Franic DM, Pathak DS. Communicating the frequency of adverse drug reactions to female patients. Drug Information Journal 2000; 34:251-272.
- 12. Garrud P, Wood M, Stainsby L. Impact of risk information in a patient education leaflet. Patient Education and Counseling 2001; 43:301-304.
- 13. Gyrd-Hansen D, Kristiansen IS, Nexoe J, Nielsen JB. Effects of baseline risk information on social and individual choices. Medical Decision Making 2002; 22:71-75.
- 14. Herrier RN, Boyce RW. Communicating risk to patients. American Pharmacy 1995; NS35(6):12-13.
- 15. Herrier RN, Boyce RW. Talking to patients about potential side effects. American Pharmacy 1995; NS35(7):11-12.
- 16. Herxheimer A. Side effects: freedom of information and the communication of doubt. International Journal of Risk & Safety in Medicine 1996; 9:201-210.
- 17. Herxheimer A. Leaflets with NSAIDs do not warn users clearly a UK survey. Pharmaceutical Journal 1999; 262:559-561.
- 18. Hollnagel H. Explaining risk factors to patients during a general practice consultation. Scand J Prim Health Care 1999; 17:3-5.

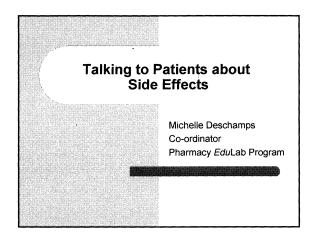
fone

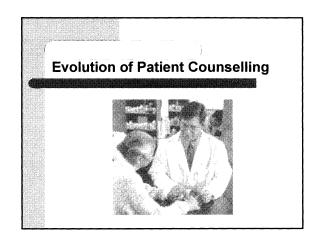
- 19. Hux JE, Naylor CD. Communicating the benefits of chronic preventive therapy: Does the format of efficacy data determine patients' acceptance of treatment? Medical Decision Making 1995; 15:152-157.
- 20. Jacoby A, Baker G, Chadwick D, Johnson A. The impact of counselling with a practical statistical model on patients' decision-mking about treatment for epilepsy: findings from a pilot study. Epilepsy Research 1993; 16:207-214.
- 21. Kennelly C, Bowling A. Suffering in deference: a focus group study of older cardiac patients' preferences for treatment and perceptions of risk. Quality in Health Care 2001; 10:i23-i28.
- 22. Keown C, Slovic P, Lichtenstein S. Attitudes of physicians, pharmacists, and laypersons toward seriousness and need for disclosure of prescription drug side effects. Health Psychology 1984; 3:1-11.
- 23. Knapp P, Berry DC, Raynor DK. Testing two methods of presenting side effect risk information about common medicines. International Journal of Pharmacy Practice 2001; 9:R6.
- 24. Krkska J, Kennedy EJ, Milne SA, McKessack KJ. Frequency of counselling on prescription medicines in community pharmacy. International Journal of Pharmacy Practice 1995; 3:178-185.
- 25. Lisper L, Isacson D, Sjoden P-O, Bingefors K. Medicated hypertensive patients' views and experience of information and communication concerning antihypertensive drugs. Patient Education and Counseling 1997; 32:147-155.
- 26. Lloyd AJ. The extent of patients' understanding of the risk of treatments. Quality in Health Care 2001; 10:i14-i18.
- 27. McBean Cochran B. Counselling matters: Discussing side effects. Pharmacy Practice.
- 28. Misselbrook D, Armstrong D. Patients' responses to risk information about the benefits of treating hypertension. British Journal of General Practice 2001; 51:276-279.
- 29. Mosca L, Jones WK, King KB, Ouyang P, Redberg RF, Hill MN. Awareness, perception and knowledge of heart disease risk and prevention among women in the United States. Archives of Family Medicine 2000; 9:506-515.
- 30. Mottram DR, Reed C. Comparative evaluation of patient information leaflets by pharmacists, doctors and the general public. Journal of Clinical Pharmacy and Therapeutics 1997; 22:127-134.
- 31. Nilsson JLG. Information to patients about side effects of drugs may influence adherence, therapy outcome and interprofessional relationships. Journal of Social and Administrative Pharmacy 2001; 18:121.
- 32. Rantucci MJ. Pharmacists Talking with Patients. A guide to patient counseling. Baltimore: Williams & Wilkins, 1997:262.
- 33. Schommer JC, Doucette WR, Worley MM. Processing prescription drug information under different conditions of presentation. Patient Education and Counseling 2001; 43:49-59.
- 34. Stevenson FA. The strategies used by general practitioners when providing information about medicines. Patient Education and Counseling 2001; 43:97-104.

- 35. Thompson S, Stewart K. Older persons' opinions about, and sources of, prescription drug information. International Journal of Pharmacy Practice 2001; 9:153-162.
- 36. Vertinsky IB, Wehrung DA. Risk perception and drug safety evaluation. Vol. 2002: Health and Welfare Canada, 1990.
- 37. Wansbrough G. Present it in percentages. Medical Post 1999; 35.
- 38. Whaley BB. Explaining Illnesses: Research, Theory, and Strategies. Mahwah, New Jersey: Lawrence Erlbaum Associates, 2000:360.
- 39. Woloshin KK, Ruffin MT, Gorenflo DW. Patients' interpretation of qualitative probability statements. Archives of Family Medicine 1994; 3:961-966.
- 40. Woloshin S, Schwartz LM. How can we help people make sense of medical data? Effective Clinical Practice 1999; 2:176-183.
- 41. Ziegler DK, Mosier MC, Buenaver M, Okuyemi K. How much information about adverse effects of medication do patients want from physicians? Archives of Internal Medicine 2001; 161:706-713.

### SAMPLE 4: Non-accredited Professional Development Producing a Slide Presentation

Saskatchewan Pharmacists Learning Portfolio



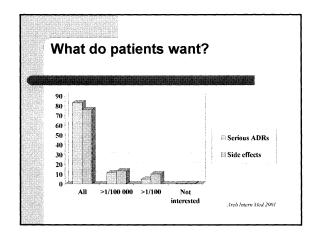


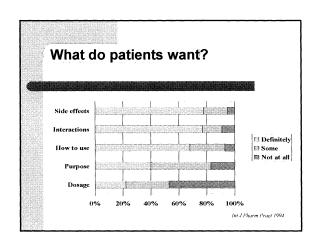
### A Physician's Perspective

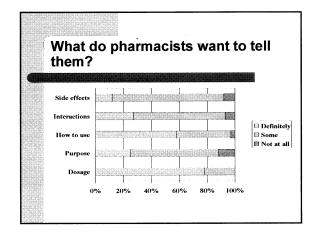
"No doubt many factors contribute to poor compliance. Many patients have negative attitudes toward taking medication, especially if they feel well....Then there are pharmacists, who, as part of the counselling process, give patients lists of potential adverse effects of drugs they are about to receive. At this point, it may not be surprising that so many patients actually do take their medications!"

### A Pharmacist's Perspective

 "The provision of information about side effects and adverse effects reduces noncompliance by reducing fear and by allowing for a more appropriate handling of problems. This positive effect may also arise out of the patient's greater sense of control over the effects of the medication"







### Which side effects to discuss?

- · Can be minimized by patient
- May cause undue alarm
- Transient
- Impair performance
- ?Unpredictable but potentially serious

### **Processing drug information**

- Evaluation of cognitive effort, information overload, and evaluative response
- Varied both breadth and depth of information provided +/- written supplement

### **Processing drug information**

• Effort decreased with written info

### **Processing drug information**

- Effort decreased with written info
- Positive relationship between info overload and age

### **Processing drug information**

- Effort decreased with written info
- Positive relationship between info overload and age
- Negative relationship between info overload evaluative response

### **Processing drug information**

- Effort decreased with written info
- Positive relationship between info overload and age
- Negative relationship between info overload evaluative response
- U-shaped relationship between effort and evaluative response

### **Qualitative Descriptors**

Descriptor	Assigned Frequency	Estimated Frequency
Very common	>10%	65%
Common	1-10%	45%
Uncommon	0.1-1%	18%
Rare	0.01-0.1%	8%
Very rare	<0.01%	4%

### **Proceeding with caution**

• Find out what they already know

### **Proceeding with caution**

- Find out what they already know
- Begin with therapeutic effects

### **Proceeding with caution**

- Find out what they already know
- Begin with therapeutic effects
- Put the relative rarity of adverse effects into perspective

### **Proceeding with caution**

- Find out what they already know
- Begin with therapeutic effects
- Put the relative rarity of adverse effects into perspective
- Gauge initial reaction

### **Proceeding with caution**

- Find out what they already know
- Begin with therapeutic effects
- Put the relative rarity of adverse effects into perspective
- Gauge initial reaction
- Provide practical and specific advice

# SAMPLE 5: Accredited Live CE program Hand notes from program

Saskatchewan Pharmacists Learning Portfolio

 $(\mathcal{V}.$ Thyroid Disordus J Hyrold 40 in their Septime. Thyroid toxicosis lescess
- Grave's disease Huto immune
- remitting disease. Usu takes ~ 6/12; Thyroiditis - Thyroid has a huge store thyroid hormone - biological when iodine was scarce thyroid becomes inflammed, cells become leaky & thyroid hormone 12 Thypoid toxicosis assoc & Osteop. & atrial fib lodine induced thy roid toxicosis heavy thyroid doses from radio-dys amiodarone, Kelp supplements.

Hypothyroidism treat aggressively abnormality

- Congenital - thyroid absence or goitrous (engine difect)

- aguired

- Autoimmune eq Hashimotos n. Autoinmune en Hashimotos, lodopathic myredema Post inflamnatory Post inflammatory Post ablation lodine induced - Jodine can - Shyroid toxicosis 87
Pituitary-hypothalamic Pituitary-hypothalamic goitrogens og Lithum Missed hypo thy rodown in perimenopause -> heavy is prolonged menstruation -> unnecessary hypterectomies twild, weight gain lassitude, carpal tunnel, constipation, cold intolerance anemias - may be Fe deficient, pernicious (if autoimmune disease) or anemia of chronic disease \$

Undications of Thyroid Riplacement Treating hypothyroidism 0.4-5.5 TSH · If heart disease - probably went to To shrink goitre: bring TSH to lower limit BCD Levo thyrogine (T4) enthyroid the 5-10 days
the this is age and if hypothyroid T3= t/2 1/2 days T4: T3 85:15 Sick luthyroid syndrome. - When you are really pick eg post MI the body stops producing T3 in order to stop "driving" the muscles. Prevents wasting Stort low eg 50 mcg Elderly start @ 12.5-25 mcg Recheck levels in about 412 as a crude quide for dosing med 1.6 meg//g but lots of people have partial thyroid function. Dose is not critical be thyroid will self adjust.

Need to reassess over time 9c partial thyrid Pregnancy - Shyroid demands P 10-50% risk of loosing baby risk of post partum hemorrhage if hypoth usually can go back & previous thyroid dose after baby is deliver Surgery & Post ablation - ef normal Huppoid afterwards - Lave a 1-2 % chance per year of becoming hypothypoid. I need to be very exact dosing b/c thyroid cells that remain can + be shut off b/c still driven by the immune System. Must replace the exact difference between what they are their requirements are. producing i what between Myroid · American College enter Change Levothyrotine Nat is sodium salt of weak acid in don't give i from Calcium vitamins of homones. Take by itself i Water.

# SAMPLE 6: Non-accredited Professional Development Writing an article for publication

Saskatchewan Pharmacists Learning Portfolio

### **PIRR Study Newsletter II**

### Advising Patients on Side Effects

The history of patient counselling by pharmacists is not a particularly long one. Some would say it could officially be traced to the clinical pharmacy movement of the early 1970s. Prior to that, when patients asked about medicines, pharmacists tended to refer them back to their physician.

Given its obvious importance, the area of medication counselling has since garnered a lot of attention. As one looks over writings on *pharmacists talking to patients about medicines*, most of the interest early on was given first to enticing pharmacists to counsel, followed by *what* to say during any particular encounter. An aspect that gets minimal attention is *how* to say it. Nowhere is this more dramatic than the presentation of side effect information to patients.

We feel that how things are said is as important as what is said in the area of side effect information. A pharmacist or doctor may choose to focus on one or two effects. Conversely, s/he could opt to cover a battery of possibilities. The process could be verbal, written, or both. Written material might be used during the actual process or simply stapled to the prescription bag at the end. Furthermore, information presented may even be phrased to either a positive or negative slant.

Most pharmacies now incorporate computer-generated leaflets for use during patient counselling. For many pharmacists, these printouts have simplified - and standardized - the counselling process.

It is these very leaflets, however, that have been attracting negative attention from the medical profession. An editorial (1999) in the *Canadian Medical Association Journal* captured some prevailing sentiment:

"No doubt many factors contribute to poor compliance with long-term antihypertensive therapy. Many patients have negative attitudes toward taking medication, especially if they feel well ... Then there are pharmacists, who, as part of the counselling process, give patients lists of potential adverse effects of drugs they are about to receive. At this point, it may be surprising that so many patients actually do take their medications!"

Are doctors correct in assuming that too much information might discourage patients from taking their medications? To what extent do pharmacists take this same position? Some in both groups may feel that even suggesting a side effect to a patient could increase the chances it will happen. Others might take the position that on purely ethical and legal grounds, it is impossible *not* to tell patients about all the risks of a certain

medication. A Canadian pharmacy author even suggests that side effect information can actually improve compliance:<sup>2</sup>

The provision of information about side effects and adverse effects reduces noncompliance by reducing fear and by allowing for a more appropriate handling of problems. This positive effect may also arise out of the patient's greater sense of control over the effects of the medication. Patients report that such information would encourage them to be compliant.

So, the question remains – how much side effect information should be mentioned? There is some evidence that fully disclosing risk information may make some patients more anxious about their treatment, while other trials have demonstrated that side effects do not occur any more frequently in patients informed about them than those who were not.<sup>3</sup> It has been noted that although experiencing a predicted side effect is disagreeable, an unexpected reaction causes more distress and may even be interpreted as a new illness.<sup>4</sup> Every practitioner, whether a pharmacist or a physician, likely has many stories to support either side of the argument. While we don't have the definitive answer, the following summarizes recent findings in the field.

Turning to patients themselves for guidance on this issue, a group of physicians surveyed 2500 adults for feedback on side effect information. In approaching the topic, the authors stated that explaining every possible side effect would be too time consuming and of questionable advisability. This is likely true, but the results were somewhat surprising. Most subjects (76 percent) responded by saying they would want to hear of *any* side effects, no matter how rare. When involving 'serious adverse effects', 83 percent responded that they would want to know about it, again, no matter how rare. Less educated patients appeared to desire more disclosure. Almost 75 percent of the sample felt that physicians were never justified in withholding any information. Other reports also seem to suggest patients do indeed want to know, even when the news may be bad. 6,7

An interesting report out of Finland found that while patients definitely see the need to hear about side effects, the majority of pharmacists held the opinion that it is sometimes necessary to withhold such information. A survey of hospital inpatients revealed that the majority of patients were dissatisfied with the amount of information they received about side effects, the likelihood of side effects occurring and how to manage side effects should they occur. In a similar study, GPs rated side effects as the least important piece of information to include in a medication leaflet.

Clearly, patients want to be told about the unwanted effects of medications. In fact, when asked what they would like to know about a new medication, side effect information is the most frequent response. In terms of importance, side effects were ranked at the top of the list, along with when and how to take the medication.<sup>7</sup>

Which potential side effects should we cover with our patients? McBean Cochran states that patients should be informed of the following:<sup>11</sup>

Annoying side effects which can be minimized or eliminated by patient-initiated measures. Dry mouth is one example.

Side effects which might otherwise cause undue alarm. The classic example is drug-induced urine colour changes.

Transient side effects. Patients are often more willing to continue drug therapy if they understand the short-term nature of an unpleasant effect. On the other hand, patients need to know when an effect is not transient – a continuing effect should be brought to someone's attention.

Side effects which would impair a patient's ability to perform. Every patient who receives a drug which can cause drowsiness, dizziness, blurred vision, or any other impairment of mental or physical capacity needs to be forewarned.

The remaining 20 to 30 percent include more serious, usually unpredictable, adverse reactions. While consumers have indicated that they want to be informed about them, it is important to put their relative rarity into perspective.

Few references go into the *how* of conveying such information. For example, how many actual side effects can be mentioned? Is there a maximum (three, five ...) that can be presented at one time? While there is no specific answer for that question yet, pharmacy practice researchers are making progress. One study looked at the reaction of 477 adults to prescription drug information that varied in depth (thoroughness) and breadth (number of topics covered), and came with or without written information. What they found was that too little or too much information both left patients feeling frustrated and confused. The patients did see more detailed information as more useful; however, the authors suggest that in order to avoid information overload, the discussion should occur over several visits.

Another study of patient preferences discovered that 95 percent of those surveyed preferred numeric information to verbal information on adverse effects (that is, number examples such as 1 in 100 people rather than descriptors such as rarely, occasionally, and frequently). However, Verbal information was seen as a helpful addition to numeric data by 40 percent of the subjects. <sup>13</sup> Unfortunately, when asked to choose a specific number between zero and 100 as how likely "rare", "occasional" or "frequent" reactions might occur, responses varied within each category by as much as 27 percentage points. Another study showed that patients interpret a reaction described as frequent as having anywhere from a 30 to 90 percent chance of occurring. <sup>14</sup> The results of these two studies suggest that pharmacists can help their patients obtain a more accurate picture of the likelihood of adverse drug reactions by providing them with numeric occurrence rates when possible.

Returning to the previously mentioned medication printouts, it is unlikely that any of the above authors imply that by simply providing a list of side effects, our jobs as pharmacists are done! If this were all that is required, then just handing over the list

would be the most efficient way of proceeding. However, hypertensive patients have been found to have a negative attitude toward being given a pamphlet with no verbal information from the pharmacist. Patients have concerns they don't always verbalize and unless we are able to talk to them, we cannot personalize the information we provide in a way that addresses their concerns. Tailoring medication information to the individual patient (as much as possible) is likely the most important piece of the *how to* puzzle. It has even been shown to be of therapeutic value when compared to giving patients "standardized medical facts and treatment rules." <sup>15</sup>

How can pharmacists add a personal touch to information about side effects? Along with considering the patient's particular indication for the medication and therapeutic regimen, it is important to keep in mind lifestyle and occupation concerns. Tailoring the discussion to an individual's needs represents best practice in patient counselling. Following a few general guidelines can help us achieve this goal and lessen the chances the patient will react negatively to side effect information: 11, 16,17

Begin your conversation with the therapeutic effects of the medication. Start on a positive note, and provide an idea as to the potential benefit of the medication for the patient to weigh the potential risks against.

Find out what the patient already knows. One effective way to open a discussion about side effects is to use a simple question like, "What have you been told about unwanted effects?" It gives you an opportunity to assess the patient's present level of understanding, and to find out how s/he is likely to react to additional information. It allows the patient to indicate explicitly or implicitly how much information they want. In many cases, it will also allow you to use the same terminology as the patient, thus reducing the potential for alarm. In addition, you may be able to correct misconceptions the patient may have picked up from lay publications. In cases where a patient already has a good understanding of the side effects, avoiding repetition will save valuable time.

Set the stage. It is usually helpful (especially when a number of side effects need to be discussed) to preface the information with a general phrase which places them in perspective. For example, patients are less likely to become alarmed if a statement similar to the following is offered before specific information is provided: "Some people may experience unwanted effects with this drug. This doesn't necessarily mean you will get them, as the drug affects different people in different ways."

Gauge the patient's initial reaction. Discuss the most common side effects first along with their frequencies. Observation of the patient's reaction, including his/her nonverbal signals, is important in order to judge how the remainder of the discussion should be handled.

Provide practical and specific advice. A problem with many side effects discussions is that patients are informed only about the effects and given no

information about how to handle them should they occur. After building confidence in the patient's ability to cope should any arise, the conversation can then move on to the more potentially severe but less frequent adverse events. For rare but potentially severe reactions, such as Stevens-Johnson syndrome with cotrimoxazole, it is important that patients understand both parts of the message, for example, "Although it is very unlikely, this antibiotic can cause a serious skin disorder that requires medical treatment. Stop taking it if any sign of rash develops and contact us or the doctors' office." The first part of a message carries the most weight, so stressing the relative rarity should come first. Patient safety, however, requires that the latter part not get lost.

In summary, patients have been very clear in their desire to be informed about medication side effects. They are given top priority in many reports of patient concerns. However, they do not appear to be discussed in any length in most doctors' offices, which leaves pharmacists the most likely member of the health care team to help patients understand, and manage, unwanted effects from their medications. Equipping our patients with proactive, personalized advice and realistic expectations, we can truly help them to optimize their treatment benefits.

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### APPENDIX 2: BLANK LEARNING PROJECT RECORD AND PROFESSIONAL DEVELOPMENT LOG FORMS

### Saskatchewan Pharmacists Learning Portfolio

### This appendix contains the following blank forms:

Accredited Live CE Program - 10 copies

Accredited Self-study CE Program - 10 copies

Non-accredited Professional Development - 10 copies

Non-accredited Professional Development - Long-term CE Activity - 4 copies

Professional Development Log - 4 copies

Reproduce copies of these forms as required.

Copies of these forms for both manual and electronic completion will also be available in Fall 2002 on the Continuing Professional Development for Pharmacists home page at: www.usask.ca/pharmacy-nutrition/services/cpdp. At that point you may choose to keep your forms electronically or manually. However, you must submit a hardcopy of your completed *Professional Development Log* at the end of each licensing year when you send your license membership renewal to SCP.



# LEARNING PROJECT RECORD - ACCREDITED LIVE CE PROGRAM

Progr	GRAM INFORMATION			
Ü				
	ram Name:			
Speak	Ker:	Da	ıte :	
Locat	ion:	Spo	onsor:	
Progr	ram Provider:	Accredited 1	by:	CEUs:
PRA	CTICE ISSUE:			
	tify a gap in your knowledge and ski	ills that is releva	ant to your p	ractice and state your learning
	COME:			
	tify the impact your learning will ha	ve on your pra		
	I plan to modify my practice.		Confirmed n needed at thi	o change in my practice is time.
	More information needed to modify my practice.			
REF	LECTION NOTES:			
Evali	uate your learning activity.			
<ol> <li>Key</li> <li>Ho</li> </ol>	de a brief summary of: y learning points gained from your atto w you plan to use your new knowledge y additional learning that is needed.	•		
Notes:	<u> </u>			

## LEARNING PROJECT RECORD ACCREDITED SELF-STUDY CE PROGRAM

Name	SCP	#	Licensing Year
PROGRAM:			
Program Provider:	Accredite	ed by:	CEUs:
PRACTICE ISSUE:			
Identify a gap in your knowledge and ski objective for completing this CE program.	lls that is rel	levant to your p	ractice and state your learning
OUTCOME:			
Identify the impact your learning will hav	ve on your p	oractice.	
☐ I plan to modify my practice.	٥	Confirmed no coneeded at this t	change in my practice
More information needed to modify my practice.		necucu at tins t	IIIIC.
REFLECTION NOTES:			
Evaluate your learning activity.			
Provide a brief summary of:			
1. Key learning points gained from your atte	ndance at th	nis program,	
<ul><li>2. How you plan to use your new knowledge.</li><li>3. Any additional learning that is needed.</li></ul>	•	ir practice, and	
Notes:			

# LEARNING PROJECT RECORD - NON-ACCREDITED PROFESSIONAL DEVELOPMENT

□ Engaging in teaching, writing, research □ Participation in a CE program □ Other (specify in Notes) □ Reflecting on a series of similar patients or practice problems  Notes: □ Participation in a volunteer according on a series of similar patients or practice problems  Notes: □ CEUs claimed: (number time spent on this project in increments of 0.5 h) □ Non-accredited group program (workshop, course, conference) h □ Self-study program (print, video/audio, internet) h □ Internet	
STIMULUS:  Indicate the factors that helped you identify this issue in your practice.  Management of a patient or practice problem Completing a self-assessment program Scanning the literature (journals, newsletters, internet) Engaging in teaching, writing, research Participation in a CE program Reflecting on a series of similar patients or practice problems  Notes:  RESOURCES  Briefly identify your learning activities.  Time: hours (Estimate the approximate time spent on this project in increments of 0.5 h) Non-accredited group program (workshop, course, conference) h Non-accredited group program (workshop, course, conference) h Self-study program (print, video/audio, internet) h Internet  STIMULUS:  Discussion with peers or others in your practice.  Preedback about my practice, e.g., review, external directive, patie review, external directive, patie or practice problems  Other (specify in Notes)  CEUs claimed: (number recorded at left to a maximum of 4.9 manuals, internet planned literature search, e.g., video/audio, internet) h Internet	
STIMULUS:  Indicate the factors that helped you identify this issue in your practice.  Management of a patient or practice problem Completing a self-assessment program Scanning the literature (journals, newsletters, internet) Engaging in teaching, writing, research Participation in a CE program Other (specify in Notes)  Reflecting on a series of similar patients or practice problems  Notes:  RESOURCES  Briefly identify your learning activities.  Time:hours (Estimate the approximate time spent on this project in increments of 0.5 h) Non-accredited group program (workshop, course, conference)h Reading (articles, texts, newslet manuals, internet Self-study program (print, video/audio, internet)h Internet	
Management of a patient or practice problem    Management of a patient or practice problem   Completing a self-assessment program   Feedback about my practice, e.g. review, external directive, patie   Participation in a CE program   Other (specify in Notes)   Reflecting on a series of similar patients or practice problems    Notes:	learning
□ Management of a patient or practice problem □ Completing a self-assessment program □ Scanning the literature (journals, newsletters, internet) □ Engaging in teaching, writing, research □ Participation in a CE program □ Reflecting on a series of similar patients or practice problems  Notes: □ Feedback about my practice, e.g. review, external directive, patie □ Participation in a volunteer accompant of the companion of the com	
□ Completing a self-assessment program □ Scanning the literature (journals, newsletters, internet) □ Engaging in teaching, writing, research □ Participation in a CE program □ Other (specify in Notes) □ Reflecting on a series of similar patients or practice problems  Notes: □ Participation in a cE program □ Other (specify in Notes) □ Reflecting on a series of similar patients or practice problems  Notes: □ Image: □ hours (Estimate the approximate time spent on this project in increments of 0.5 h) □ Non-accredited group program (workshop, course, conference) □ h □ Self-study program (print, video/audio, internet) □ Planned literature search, e.g., video/audio, internet) □ Internet	
RESOURCES  Briefly identify your learning activities.  Time: hours (Estimate the approximate time spent on this project in increments of 0.5 h)  Non-accredited group program (workshop, course, conference) h  Self-study program (print, video/audio, internet) h  RESOURCES  CEUS claimed: (number course described at left to a maximum of 4)  Reading (articles, texts, newslet manuals, internet  Planned literature search, e.g., Internet	e.g., practice tient complaint
Briefly identify your learning activities.  Time: hours (Estimate the approximate time spent on this project in increments of 0.5 h)  Non-accredited group program (workshop, course, conference) h  Self-study program (print, video/audio, internet) h  CEUs claimed: (number recorded at left to a maximum of 4)  Reading (articles, texts, newslet manuals, internet  Planned literature search, e.g., Internet	
Time: hours (Estimate the approximate time spent on this project in increments of 0.5 h)  □ Non-accredited group program (workshop, course, conference) h  □ Self-study program (print, video/audio, internet) h  □ CEUs claimed: (number recorded at left to a maximum of 4)  □ Reading (articles, texts, newsletters) manuals, internet  □ Planned literature search, e.g., Internet	
time spent on this project in increments of 0.5 h)  Non-accredited group program (workshop, course, conference)  Self-study program (print, video/audio, internet)  recorded at left to a maximum of 4.  Reading (articles, texts, newslemmanuals, internet  Planned literature search, e.g., Internet	
course, conference)h manuals, internet  Self-study program (print, video/audio, internet)h Internet	
Preceptorship or mentorship with an expert h Other (specify in Notes)	h.g., Medline,
Notes:	

### **LEARNING PROJECT RECORD - NON-ACCREDITED**

OUTCOME:  Identify the impact your learning will have on your practice.					
<u> </u>	I plan to modify my practice.  More information needed to modify my practice.		Confirmed no change in my practice needed at this time.		
REF	LECTION NOTES:				
Eval	uate your learning activities.				
<ol> <li>Ke</li> <li>W:</li> <li>He</li> </ol>	ide a brief summary of: by learning points from your project; as your approach the most sensible/appropriate by you plan to use your new knowledge/skills in by additional learning that is needed.		practice, and		
Notes	S:				
·					

Complete and retain this document in your personal learning portfolio.

Мо	<b>nth</b> (If required)			
	<b>Hours</b> (Estimate the approximate e spent on this project in increments of 0.5 h)		CEUs claimed:nours recorded at left to a max	
i i	Non-accredited group program (workshop, course, conference)h Self-study program (print, video/audio, internet)h Self-assessment programh Preceptorship or mentorship with an experth		Reading (articles, texts, news manuals, internet) Planned literature search, e.g Medline, Internet Discussion with colleague or Other (specify in Notes:)	h h experts h h
Not	es:			
Tot	al CEUs claimed for this long-term CE activity:			
	ou require more space for recording subsequent months Month number to reflect continuous activity.	of acti	ivity, photocopy page three of	this form and enter
οu	TCOME:			
Idei	ntify the impact your learning will have on your practice	2.		
_	I plan to modify my practice.		Confirmed no change in my needed at this time.	practice
	More information needed to modify my practice.			
RE	FLECTION NOTES:			
Eva	luate your learning activities.			
2. V 3. H	Tey learning points from your project; Was your approach the most sensible/appropriate one; Tow you plan to use your new knowledge/skills in your pract The property is not be a sensible of the property of the property is not be a sensible of the property of the project of the project;  To be a	ice; an	d	
Not	es:			

Complete and retain this document in your personal learning portfolio.

# LEARNING PROJECT RECORD NON-ACCREDITED PROFESSIONAL DEVELOPMENT LONG-TERM ACTIVITY

Name		SCP #	Licensing Year
Topic:			Project Date(s):
PRACTI	CE ISSUE:		
	gap in your knowledge and skill with respect to the identified need.	•	our practice and state your learning
STIMUL	US:		
☐ Mana ☐ Comp ☐ Scan ☐ Enga ☐ Parti ☐ Refle pract	the factors that helped you identify agement of a patient or practice problem pleting a self-assessment program ning the literature (journals, newslettenging in teaching, writing, research cipation in a CE program cting on a series of similar patients or ice problems	ers, internet)	Discussion with peers or others  Feedback about my practice, e.g., practice review, external directive, patient complain Participation in a volunteer activity
and an e	a time line for this learning activit		you will take to complete your activity lentify your expected learning activities

### **RESOURCES:**

Briefly identify your learning activities.

Month 1: Hours (Estimate the approximate time spent on this project in increments of 0.5 h)	<b>CEUs claimed:</b> (number of hours recorded at left to a maximum of 4)
<ul> <li>Non-accredited group program         (workshop, course, conference)</li> <li>Self-study program (print, video/audio, internet)</li> <li>Self-assessment program</li> <li>Preceptorship or mentorship with an expert</li> </ul> Notes:	_ h
Month 2: Hours (Estimate the approximate time spent on this project in increments of 0.5 h)	CEUs claimed: (number of hours recorded at left to a maximum of 4)
<ul> <li>□ Non-accredited group program         (workshop, course, conference)</li> <li>□ Self-study program (print, video/audio, internet)</li> <li>□ Self-assessment program</li> <li>□ Preceptorship or mentorship with an expert</li> </ul>	_ h
Notes:	
<b>Time: Hours</b> (Estimate the approximate time spent on this project in increments of 0.5 h)	<b>CEUs claimed:</b> (number of hours recorded at left to a maximum of 4)
<ul> <li>Non-accredited group program         (workshop, course, conference)</li> <li>Self-study program (print, video/audio, internet)</li> <li>Self-assessment program</li> <li>Preceptorship or mentorship with an expert</li> </ul> Notes:	_ h

<b>Month</b> (If required)	
<b>Time: Hours</b> (Estimate the approximate time spent on this project in increments of 0.5 h)	<b>CEUs claimed:</b> (number of hours recorded at left to a maximum of 4)
<ul> <li>Non-accredited group program         (workshop, course, conference) h</li> <li>Self-study program (print, video/audio, internet) h</li> <li>Self-assessment program h</li> <li>Preceptorship or mentorship with an expert h</li> <li>Notes:</li> </ul>	<ul> <li>□ Reading (articles, texts, newsletters, manuals, internet)h</li> <li>□ Planned literature search, e.g., Medline, Interneth</li> <li>□ Discussion with colleague or expertsh</li> <li>□ Other (specify in Notes:)h</li> </ul>
<b>Month</b> (If required)	
<b>Time: Hours</b> (Estimate the approximate time spent on this project in increments of 0.5 h)	<b>CEUs claimed:</b> (number of hours recorded at left to a maximum of 4)
<ul> <li>Non-accredited group program         <ul> <li>(workshop, course, conference)</li> <li>Self-study program (print, video/audio, internet)</li> <li>Self-assessment program</li> <li>h</li> </ul> </li> <li>Preceptorship or mentorship with an expert</li> </ul>	<ul> <li>□ Reading (articles, texts, newsletters, manuals, internet)</li> <li>□ Planned literature search, e.g., Medline, Internet</li> <li>□ Discussion with colleague or experts</li> <li>□ Other (specify in Notes:)</li> </ul>
Notes:	
Month (If required)  Time: Hours (Estimate the approximate time spent on this project in ingreports of 0.5 h)	CEUs claimed: (number of bours recorded at left to a maximum of ()
time spent on this project in increments of 0.5 h)  □ Non-accredited group program (workshop, course, conference) h  □ Self-study program (print, video/audio, internet) h  □ Self-assessment program h  □ Preceptorship or mentorship with an expert h	hours recorded at left to a maximum of 4)  Reading (articles, texts, newsletters, manuals, internet) h  Planned literature search, e.g., Medline, Internet h  Discussion with colleague or experts h  Other (specify in Notes:) h
Notes:	

# PROFESSIONAL DEVELOPMENT LOG

Licensing Year:	KEY IDEAS/THOUGHTS/LEARNING POINTS	Signature:
SCP Member #:	CEUs	
	PROGRAM TITLE AND PROVIDER (ACCREDITED)	Accredited: Non-accredited:
Name:	DATE(S)	Total CEUs: